



## York Heritage Properties Accessibility Feedback Form

Thank you for visiting York Heritage Management Ltd.. We strive to improve accessibility for our customers with disabilities. We would like to hear your comments, questions and suggestions about the provision of our goods or services to people with disabilities.

Please tell us the address of the property you visited:

Please tell up the date and time of your visit:

Did we respond to your customer service needs today?

YES  NO

Was our customer service provided to you in an accessible manner?

- YES (please explain below)
- SOMEWHAT (please explain below)
- NO

Did you have any problems accessing our property?

- YES (please explain below)
- SOMEWHAT (please explain below)
- NO

Please add any other comments you may have:

Contact information (optional)\*:

Your feedback will be directed to the Health & Safety/HR Coordinator. You can expect to hear back within ten days.

\*To maintain privacy, any personal information submitted will be kept in a locked file in the York Heritage Management Ltd. office.